

## TARGET AUDIENCE

- HOME HEALTH NURSES
- NURSE ADMINISTRATORS
- RN CASE MANAGERS
- SUPERVISORS
- ALTERNATE SUPERVISING NURSES
- DIRECTOR OF NURSES
- NEW OWNERS OF HOME HEALTH FACILITIES

This continuing nursing online educational activity has been designed to educate the learner on the regulatory requirements for Complaints, Incident Reporting & Satisfaction Surveys for Home Health and Hospices in the State of Texas.

**WHEN:** See website for dates

**WHERE:** Online  
[www.compliancereviewservices.com](http://www.compliancereviewservices.com)

Please complete online registration form.

Compliance Review Services, Inc., Educational Unit is an approved provider of continuing nursing education by the Texas Board of Nursing, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.



Compliance Review Services, Inc.  
Educational Unit  
11201 Steeple Park Drive  
Houston, Texas 77065  
Office: (832) 237-2525  
Fax: (832) 237-2505

## COMPLIANCE REVIEW SERVICES, INC. EDUCATIONAL UNIT

*Presents*

### **Complaints, Incident Reporting, & Satisfaction Surveys for Home Health and Hospices in the State of Texas**

**(AN ONLINE LEARNER-PACED PROGRAM)**



Online Course Objectives:

1. **Participant will be able to distinguish between a Complaint and an Incident.**
2. **Participant will be able to identify the regulatory requirements for Complaints, Incidents and Satisfaction Surveys.**
3. **Participant will be able to verbalize the definition, purpose, and regulatory requirements for Complaints, Incidents, and for Satisfaction Surveys.**

Successful completion of this course with 1.39 contact hours awarded requires completion and submission of a post-test meeting the requirements of a pre-determined score, self-reported level of achievement of objectives, a completion of the course before the deadline date(30 days to complete) and a completion of the online course evaluation.

**Contact Hours 1.39  
2 Clock Hours**

**COST FOR THE COURSE:**

---

We are offering this 1.39 contact hour online course for **\$125.00** per registrant. We accept MasterCard, Visa, and PayPal.

**Call 832-237-2525**